Coverage Period: 01/01/2020-12/31/2020 Coverage for: Individual/Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact the claims administrator at 1-800-370-5792 or visit www.blueadvantagearkansas.com For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary https://www.healthcare.gov/sbc-glossary or call 1-800-370-5792 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Individual \$750; Family \$1,500.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Supplemental Accident Expenses, In-Network primary care physician services, In-Network preventive care, In-Network diabetes selfmanagement training.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.HealthCare.gov/center/regulations/prevention.html</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-Network: \$2750 individual; \$5,500 family. Out-of- Network: \$16,000 individual; \$32,000 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, <u>balance billing</u> charges, health care this plan doesn't cover, <u>deductible</u> , Out-of-Network charges for weight loss surgery, Out-of-Network home health care and DME, and cost containment penalties.	Even though you pay these expenses, they don't count toward the <u>out–of–pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. See <u>www.blueadvantagearkansas.com</u> or call 1-800-370-5792 for a list of <u>network providers.</u>	This plan uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's charge</u> and what your <u>plan pays (balance billing)</u> .
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All $\underline{\textbf{copayment}}$ and $\underline{\textbf{coinsurance}}$ costs shown in this chart are after your $\underline{\textbf{deductible}}$ has been met, if a $\underline{\textbf{deductible}}$ applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Primary care visit to treat an injury or illness	\$35 <u>copay</u> , <u>deductible</u> waived	40% coinsurance	None
	Specialist visit	20% coinsurance	40% coinsurance	None
If you visit a health care provider's office or clinic	Preventive care/screening/immunization	0% <u>coinsurance</u>	20% coinsurance	At all times this Plan will comply with the Patient Protection and Affordable Care Act. The list of services included as Standard Preventive Care may change from time to time depending upon government guidelines. A current listing of required preventive care can be accessed at: www.HealthCare.gov/center/regulations/prevention.html and www.cdc.gov/vaccines/recs/acip.
If you have a test	Diagnostic test (x-ray, blood work)	Primary Care Provider billed in the office: \$35 copay per encounter All other Providers: 20% coinsurance	40% coinsurance	None
	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	None
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.blueadvantagearkansas.	Generic drugs	\$15 <u>copay</u>	Not covered	
	Preferred brand drugs	\$45 <u>copay</u>	Not covered	Consular applicants a 24 december 1
	Non-preferred brand drugs	\$65 <u>copay</u>	Not covered	Copay amounts apply up to a 34-day supply from an In-Network pharmacy.
com	Specialty drugs	10% <u>coinsurance</u> up to a maximum of \$165	Not covered	

 $^{^{\}star}$ For more information about limitations and exceptions, see the plan or policy document at $\underline{\text{www.blueadvantagearkansas.com}}$.

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% <u>coinsurance</u>	Out-of-Network ambulatory surgery limited to \$500 of allowable charges.
,	Physician/surgeon fees	20% coinsurance	40% coinsurance	None
If you need immediate medical attention	Emergency room care	True Emergency: 20% <u>coinsurance</u> Non-Emergency: Not covered	True Emergency: 20% <u>coinsurance</u> Non-Emergency: Not covered	None
	Emergency medical transportation	20% coinsurance	40% coinsurance	Coverage limited to ground and water to \$1,000 per trip. Air ambulance coverage limited to \$10,000 per trip.
	Urgent care	20% coinsurance	40% coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	The covered person is responsible for obtaining precertification for an Out-of-Network admission.
	Physician/surgeon fees	20% coinsurance	40% coinsurance	None
If you need mental health,	Outpatient services	20% coinsurance	40% coinsurance	None
behavioral health, or substance abuse services	Inpatient services	20% coinsurance	40% <u>coinsurance</u>	The covered person is responsible for obtaining precertification for an Out-of-Network admission.
If you are pregnant	Office visits	20% coinsurance	40% coinsurance	Routine obstetrical ultrasounds are limited to one per pregnancy.
	Childbirth/delivery professional services	20% coinsurance	40% coinsurance	None
	Childbirth/delivery facility services	20% coinsurance	40% coinsurance	None

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Home health care	20% coinsurance	40% <u>coinsurance</u> Does not apply to Out-of- Pocket maximum.	Coverage limited to 40 visits per Calendar Year.
If you need help recovering or have other special health needs	Rehabilitation services	Occupational, Speech, And Physical Therapy billed in office: \$35 copay deductible waived All other locations: 20% coinsurance	40% <u>coinsurance</u>	Coverage limited to 30 visits each per Calendar Year combined with Chiropractic, Occupational Therapy and Physical Therapy. Speech Therapy limited to 25 visits per Calendar Year.
	Habilitation services	Not covered	Not covered	Not covered.
	Skilled nursing care	20% coinsurance	40% coinsurance	Limited to 30 days per Calendar Year.
	Durable medical equipment	20% coinsurance	40% <u>coinsurance</u> Does not apply to Out-of- Pocket maximum	None
	Hospice services	20% coinsurance	40% coinsurance	None
If your child needs dental or eye care	Children's eye exam	Routine exam Age 6 and under: 0% coinsurance	Routine Age 6 and under: 20% coinsurance	Additional services may be available under a separate vision benefit plan.
	Children's glasses	Not covered	Not covered	Additional services may be available under a separate vision benefit plan.
	Children's dental check- up	Not covered	Not covered	Additional services may be available under a separate dental benefit plan.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Routine eye care
- Routine foot care

^{*} For more information about limitations and exceptions, see the plan or policy document at www.blueadvantagearkansas.com .

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery coverage limited to \$4,000 for surgical services.
- Chiropractic care limited to 30 visits combined with Occupational, Physical, and Speech Therapy services.
- Hearing aids, limited to one per ear every three years.
- Infertility treatment, limited to four completed oocyte retrievals, per lifetime or two live births from separate pregnancies.
- Private duty nursing when combined with home health services.
- Weight loss programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the Plan Administration by telephone at 1-866-444-3272.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-370-5792

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag1-800-370-5792

Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-800-370-5792.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-370-5792.

^{*} For more information about limitations and exceptions, see the plan or policy document at www.blueadvantagearkansas.com.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible \$750

■ Specialist 20% coinsurance

■ Hospital (facility) 20% coinsurance

■ Other 20% coinsurance

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,840
	7 7

In this example, Peg would pay:

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Cost Sharing				
\$750				
\$0				
\$2,410				
What isn't covered				
\$60				
\$3,220				

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible \$750

■ Specialist 20% coinsurance

■ Hospital (facility) 20% coinsurance

■ Other 20% coinsurance

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

In this example, Joe would pay:

Cost Sharing		
Deductibles	\$750	
Copayments	\$1330	
Coinsurance	\$430	
What isn't covered		
Limits or exclusions	\$55	
The total Joe would pay is	\$2,565	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible \$750

■ Specialist 20% coinsurance

■ Hospital (facility) 20% coinsurance

Other 20% coinsurance

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,010

In this example, Mia would pay:

Cost Sharing		
\$750		
\$140		
\$240		
What isn't covered		
\$0		
\$1,130		